

## **Camille FENEON**

Hospitality & Guest Experience Operations

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### ***Profile***

International professional seeking a role in hospitality and guest experience services. Reliable, calm and highly adaptable, I learn quickly and take responsibility seriously. I bring a strong operational mindset, practical problem-solving ability and the capacity to operate seamlessly in both refined and hands-on environments. Available to work internationally.

### ***Professional Experience***

#### **Duck Distilling – Australia (2017–2025)**

Founder & Manager

Built and managed a production and retail business in the spirits industry. Oversaw administration, sales, supplier coordination across multiple sectors, logistics, stock management, marketing and customer relations.

#### **NSW Rural Fire Service – Australia (2019–2025)**

Volunteer Firefighter

Operational response to fires, floods, storms and road accidents. Equipment officer and training officer for the brigade. Assistant to the training officer for the district.

#### **Entrepreneurial Venture – Brisbane, Australia (2014–2017)**

Early-stage business project

Gained hands-on experience in execution, financial responsibility, resilience and operational learning.

#### **Hospitality Roles – Canada & Spain (2009–2013)**

Service roles in bars and restaurants in Montreal and Madrid.

#### **Foundation PHV – La Plata, Argentina (internship, 2011)**

Assistant, Non-profit Organization (via AIESEC). Administrative support and coordination of donation campaigns.

#### **Education Support – Ouagadougou, Burkina Faso (internship, 2005)**

Supported teachers in a school for children with physical and intellectual disabilities.

## ***Education & Training***

### **HEC Montreal, Canada**

Bachelor of Business Administration (Multilingual: French, English, Spanish)  
Specialization in Information Technology (2010–2014)

### **University of Queensland, Brisbane – Australia**

University Exchange – Hospitality Program

### **NSW Rural Fire Service Training Center – Australia**

Advanced Firefighter Certification · First Aid · Crew and Safety Awareness · Psychological First Aid

### **Barmaid Certification – Montreal (2011)**

### **Food Safety Supervisor – TAFE Australia (2017)**

## ***Key Skills***

Guest care & on-site operations · Property oversight · Service & supplier coordination · Adaptive communication · Real-world resilience · Logistics & planning · Basic technical skills (tools, plumbing, machinery) · IT & back-office systems

## ***Projects***

### **Off-grid Bush Accommodation – Australia**

Designed, built, plumbed, managed a temporary off-grid accommodation, coordinating professionals and organizing all practical aspects on site.

### **EJA Publishing – Digital & Administrative Support (France)**

## ***Languages***

French (native) · English (fluent) · Spanish (advanced)